

Nedco Operating as an Essential Service

As of Wednesday March 25, we will remain open and operate as an essential service. You will be able to continue placing orders with adaptations to ensure everyone's safety. We also wish to ensure our suppliers continue to manufacture product critical to the industry. The supply chain remains intact and our inventories are replenished regularly. Nedco branches continue to be well stocked and able to provide full service.

Please contact us by phone, email, web or Nedco App to place orders or request information. We continue to offer delivery or branch pick-up service through all of our locations using the Nedco Express Curbside Pick Up.

- **Place your order using your preferred method**
 - **By Phone:** Customers can continue to contact their preferred Inside Sales Representative, or any of our branches to place an order. Branch phone numbers can be found on our web site www.nedco.ca/cnd/contactus
 - **By Web or App:** Customers can log in and access all of their account information 24/7. They can view personalized prices, real-time inventory and search for product information. Quotes can be approved and orders placed for delivery or pick-up at any time.
- **Nedco Express Curbside Pick Up** - *In order to maintain a safe working environment, we have strict access protocol and we ask that you respect.*
 - Please call upon your arrival
 - Orders will be placed on a cart, staff will direct the customer to the appropriate entrance (i.e. front entrance, side entrance, dock). The packing slip will be with the product.
 - Signatures will not be obtained. The Customer's name and phone number will be entered by staff on the sales document. If the Customer is not known to our staff, proper identification may be requested and noted on the sales document.
- Product returns will not be accepted at this time
- We have also REMOVED all shipping charges for orders placed online

Nedco is committed to provide the same level of service to our customers in this extraordinary environment. The safety of staff and customers is our first priority. Our Management team meets daily to review all information provided by all levels of Government, and communicates daily to our staff to ensure that we are providing the best service in a safe manner.

Again, we are committed to serve our customers during these times and we will always continue to do EVERYTHING we can do, to keep us all safe.

Thank you

Nedco Executive Leadership