

Nedco Operating as an Essential Supplier

Nedco remains open and operates as an essential service. Please note branch hours may have changed, simply contact your local branch to confirm their operational hours.

You may continue placing orders with adaptations that ensures everyone's safety. We also wish to confirm our suppliers continue to manufacture product critical to the industry. The supply chain remains intact and our inventories are replenished regularly. Nedco branches continue to be well stocked and able to provide service.

We continue to offer delivery or Nedco Curbside Pick Up service through all of our locations

- **Order Online**
 - **At Nedco.ca or The Nedco APP:** You can log in and access all of your account information 24/7. You can view personalized prices, real-time inventory and search for product information. Quotes can be approved and orders placed for delivery or pick-up at any time.
- **Live Chat**
 - Nedco is pleased to introduce live chat on [nedco.ca](https://www.nedco.ca) this additional feature allows you to quickly gain access and chat with a live Nedco customer service representative.
- **Order By Phone:**
 - You can continue to contact their preferred Inside Sales Representative, or any of our branches to place an order. Branch phone numbers can be found on our web site www.nedco.ca/cnd/contactus
- **Nedco Curbside Pick Up**
 - Place your order online, by phone or email for Pickup.
 - Please call upon your arrival
 - Orders will be placed on a cart, staff will direct the customer to the appropriate entrance (i.e. front entrance, side entrance, dock). The packing slip will be with the product.
 - Signatures will not be obtained. The Customers name and phone number will be entered by staff on the sales document. If the Customer is not known to our staff, proper identification may be requested and noted on the sales document.
- Product returns will not be accepted at this time
- We have also REMOVED all shipping charges for orders placed online

Nedco is committed to provide the same level of service to our customers in this extraordinary environment. The safety of staff and customers is our first priority. Our Management team meets daily to review all information provided by all levels of Government, and communicates daily to our staff to ensure that we are providing the best service in a safe manner.

Thank you
Nedco Executive Leadership